

Quality on Tap Report
2024 Consumer Confidence Report
TRICO WATER COMPANY
(SC1720001)

Spanish (Española)

Este informe contiene información muy importante sobre la calidad de su agua beber. Tradúscalo o hable con alguien que lo entienda bien.

Trico Water Company, Inc., home of the *"best tasting drinking water in South Carolina,"* is pleased to present to you this year's *Quality on Tap* Consumer Confidence Report. This report is mandated by the Environmental Protection Agency (EPA), beginning in 1998 and is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water comes from wells which draw from the Middendorf and Black Creek Aquifers and is constantly monitored for quality and safety.

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised people such as people with cancer undergoing chemotherapy, people who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

Our water comes from seventeen groundwater wells drilled into an underground source of water. Our water comes from wells which draw from the Middendorf and Black Creek Aquifers and are constantly monitored for quality and safety.

Source water assessment and its availability

Raw water sources are most susceptible to contamination from runoff or environmental conditions.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least some small amounts of contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800- 426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. To ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA)

regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Additional Information for Lead

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. TRICO WATER COMPANY is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact TRICO WATER COMPANY at 843-774-4802. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

A lead service line inventory was completed throughout our system, in 2024. For more information on this inventory please contact us at 843-774-4802.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Tables for Unit Descriptions and Important Drinking Water Definitions

ppm: parts per million, or milligrams per liter (mg/L)

ppb: parts per billion, or micrograms per liter (µg/L)

NA: not applicable

ND: Not detected

NR: Monitoring not required but recommended.

MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to MCLGs as feasible using the best available treatment technology.

TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MNR: Monitored Not Regulated

MPL: State Assigned Maximum Permissible Level

Test Results

SC1720001

Lead and Copper

Lead and Copper	MCLG	Action Level (AL)	(Your Water) 90 th Percentile	# Sites Over AL	Violation (Yes/No)	Likely Source of Contamination
Copper (ppm) 2022	1.3	1.3	0.15 Range 0.0031- 0.44	0	No	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.
Lead (ppb) 2022	0	15	1.0 Range 0.12-4.2	0	No	Erosion of natural deposits; Corrosion of household plumbing systems.

Regulated Contaminates

Disinfectants and Disinfection By-Products	MCLG	MCL	(Your Water) Highest Level Detected	(Your Water) Range of Levels Detected	Violation (Yes or No)	Likely Source of Contamination
Chlorine (ppm) 2024	MRDLG=4	MRDL=4	1.0	0.97 – 1.17	No	Water additive used to control microbes.
Haloacetic Acids (HAA5) (ppb) 2024	No goal for the total	60	4	0 – 6.0	No	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM) (ppb) 2024	No goal for the total	80	12	4.3 – 21.4	No	By-product of drinking water disinfection.

Disinfectants and Disinfection By-Products

(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.)

Inorganic Contaminates	MCLG	MCL	(Your Water) Highest Level Detected	(Your Water) Range of Levels Detected	Violation (Yes or No)	Likely Source of Contamination
Barium (ppm) 2024	2	2	0.091	0.091 – 0.091	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride (ppm) 2021	4	4	0.31	0.12 – 0.31	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Sodium (ppm) **Unregulated contaminant 2021	NA	NA	46	13-46	No	Erosion of natural deposits.

Coliform Bacteria

Maximum contaminant level goal	Total Coliform Maximum Contaminant Goal	Highest No. of positive	Fecal Coliform or E. Coli Maximum Contaminant Level	Total No. of Positive E. Coli of Fecal Coliform Samples	Violation	Likely Source of Contamination
0	1 positive monthly sample	2.00		0	N	Naturally present in the environment

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.

A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

During the past year we were required to complete one Level 1 assessment. One Level 1 assessment was conducted.

We found no corrective actions during our assessment.

Radioactive Contaminants	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation (Y/N)	Likely Source of Contamination
Beta/photon emitters (2023)	6.46	0-6.46	0	50*	pCi/L	N	Decay of natural and man-made deposits.
Combined Radium 226/228 (2023)	1.33	0.0706 – 1.33	0	5	pCi/L	N	Erosion of natural deposits
Gross alpha excluding radon and uranium (2023)	1.9	0 – 1.9	0	15	pCi/L	N	Erosion of natural deposits
*EPA considers 50 pCi/L to be the level of concern for beta particles.							

TRICO WATER COMPANY (SC1720001) did not incur any health-based violations for the calendar year. We met all required compliance monitoring.

Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature. Visit www.epa.gov/watersense for more information.

- Take short showers.
- Shut off water while brushing your teeth.
- Use a water-efficient showerhead.
- Run clothes washer and dishwasher only when full.
- Water plants only when necessary.
- Fix leaky toilets and faucets.
- Adjust sprinklers so only your lawn is watered.
- Teach your kids about water conservation.

Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides.
- Pick up after your pets.
- If you use a septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public system.
- Dispose of chemicals properly.
- Volunteer in your community. Find a watershed organization and volunteer to help. Use EPA's Adopt Your Watershed to locate groups in your community.
- Organize a storm drain stenciling project with your local government or water provider.

After reviewing this report, if you have any questions, feel free to contact our Customer Service Department at (843) 774-4802, or you may attend any of our regularly scheduled board meetings. They are held at 5:00 PM on the 4th Monday of every month at 205 South 5th Avenue, Dillon, SC. We at Trico Water Company work around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water resources which are the heart of our community, our way of life, and our children's future. Please call our Customer Service Department at (843) 774-4802 if you have any questions regarding this report or if we can assist you in any way.

For more information please contact:
SC1720001 TRICO WATER COMPANY (SC1720001)
 WILMER ARNETT
 TRICO WATER COMPANY
 PO BOX 1476
 DILLON SC 29536
 Phone: 843-774-4802